

SOUTH AREA COMMITTEE



AGENDA

To: City Councillors: Pippas (Chair), O'Connell (Vice-Chair), Adey, Ashton, Avery, Dryden, McPherson, T. Moore and Page-Croft

County Councillors: Ashwood, Crawford and Taylor

Dispatched: Wednesday, 12 April 2017

Date: Time:	Monday, 24 April 2017 7.00 pm
Venue:	Wilkinson Room - St John the Evangelist Church Hills Road Cambridge CB2 8RN
Contact:	James Goddard Direct Dial: 01223 457013

Drop in Session - Cambridge City Council's Draft Community Centres Strategy

There is a Public Consultation running until 12 noon on 5th May on Cambridge City Council's Draft Community Centres Strategy. Further information and the survey is available here on the council's website. There will be a drop in session 6-7pm before the main committee meeting for people to find out more and speak to officers about the proposals in the draft Community Centres Strategy.

1 Welcome, Introduction and Apologies for Absence

2 Declarations of Interest

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Monitoring Officer should be sought **before** the meeting.

3 Minutes (Pages 5 - 18)

To confirm the minutes of the meeting held on 16 January 2017.

4 Matters and Actions Arising from the Minutes (Pages 19 - 22)

Committee Action Sheet from last meeting attached.

5 Open Forum

Refer to the 'Information for the Public' section for rules on speaking.

Items for Discussion

- 6 Update on Transport Projects in the South Area
- 7 Addenbrooke's Station
- 8 Oral Report PCC Jason Ablewhite Oral Report from Jason Ablewhite, the Police and Crime Commissioner.

Items for Decision

- **9** SAC Policing & Safer Neighbourhoods (Pages 23 32)
- 10 2016/17 S106 Priority-Setting Round SAC Report to follow
- 11 SAC Building Stronger Communities Community Centres Strategy (Pages 33 42)
- **12** SAC Area Committee Grants 2017-18 (Pages 43 54)
- **13** Environmental Reports SAC (Pages 55 78)

Meeting Information

- Open Forum Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.
- **Filming, recording and photography** The Council is committed to being open and transparent in the way it conducts its decision making. The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public.

FacilitiesforLevel access is available at all Area Committeedisabled peopleVenues.

A loop system is available on request.

Meeting papers are available in large print and other formats on request prior to the meeting.

For further assistance please contact Democratic Services on 01223 457013 or democratic.services@cambridge.gov.uk.

- Queries reports on If you have a question or query regarding a committee report please contact the officer listed at the end of relevant report or Democratic Services on 01223 457013 or democratic.services@cambridge.gov.uk.
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SOUTH AREA COMMITTEE

16 January 2017 7.00 - 9.00 pm

Present

Area Committee Members: Councillors Pippas (Chair), O'Connell (Vice-Chair), Adey, Ashton, Avery, McPherson, T. Moore, Crawford and Taylor

Officers:

Children and Young People's Services Project Worker: Steph Burwitz Head of Streets and Open Spaces: Joel Carré Operations Manager: Community Engagement and Enforcement: Wendy Young Democratic Services Officer: Ruth Yule

FOR THE INFORMATION OF THE COUNCIL

17/1/SAC Apologies for Absence

Apologies were received from Councillors Ashwood, Dryden and Page-Croft.

17/2/SAC Declarations of Interest

No declarations were made.

17/3/SAC Minutes

The minutes of the meeting held on 3rd October 2016 were approved as a correct record and signed by the Chair.

17/4/SAC Matters and Actions Arising from the Minutes

ACTION	LEAD OFFFICER / MEMBER	TIMESCALE	PROGRESS
Public Forum			
Committee to send request to Licencing Committee requesting information on whether conditions can be included on Taxi Licences to compel drivers to turn off their engines when waiting in taxi ranks.	Cllr Pippas	As soon as possible 16/01/17	Request emailed 04/10/16 Cllr Pippas to follow up with Licensing Committee at its next meeting on 30/01/17
Public Forum County Councillor Taylor to take up the issue of uneven pavements with County Council officers.	Cllr Taylor	16/01/17	Cllr Taylor walked Wulfstan Way with officers; repairs due to be done in December
SAC Policing and Safer Neighbourhoods Police Sargent undertook to take back request for enforcement action to deter parking around schools by children's parents.	Lynda Kilkelly	16/01/17	Reply received from police detailing action – see full response below*

Safer NeighbourhoodsChiefInspector undertook to report back at the next meeting within the update report on progress on the ANPR cameras in theANPR cameras in theTraffic RegulationRegulationOrder areaAddenbrooke's Road.On Andel	Lynda Kilkelly	16/01/17	Update on progress received from police – see full response below**
SACPolicing and SaferNeighbourhoodsChiefInspector undertook to report back on issues raised around enforcement of 20 mph limits in roads in Cambridge.	Lynda Kilkelly	16/01/17	Report on issues around enforcement of 20mph limits received from police – see full response below***
Environmental Report Wendy Young undertook to take away points regarding making the point of contact to enquire about abandoned bicycles simpler and easier to access.	Wendy Young	16/01/17 24/04/17	No update available yet; the matter will be pursued and brought back to SAC.

Environmental Report Wendy Young agreed to concentrate efforts in the next few months to reduce the smoking nuisance from students in the roads around Long Road sixth Form college.		7/7/16	Covered in Environmental Reports at agenda item 9
Environmental <u>Report</u> On the same issue Councillor Taylor undertook to liaise with senior staff at the College to contact Wendy Young to help co- ordinate action.	Cllr Taylor	16/01/17 24/04/17	Letter sent to Principal; matters thought to have improved but residents report further problems. Cllr Taylor will follow up again

*Parking around schools – response from police:

Since the last Area committee meeting, we have developed our schools engagement strategy and now have dedicated points of contact at each school across the City. The assigned Officers have been tasked to liaise with Staff, Pupils and Parents alike in a bid to address crime, ASB and road safety issues. Officers have conducted ad-hoc patrols of various schools across the South of the City, but have been instructed to give words of advice to Parents rather than focus on enforcement at this stage. We have also flagged this issue for the attention of the Council Parking Enforcement Team. Once we have a clear understanding of what is happening and where, we have been signposting parents and Staff to the Councils' Local Highway Initiative scheme and School Travel Plans, in a bid to look at the long-term solutions to this issue (see http://www4.cambridgeshire.gov.uk/info/20081/roads_and_pathways/136/road_safety/2).

<u>**ANPR cameras in the Traffic Regulation Order area on Addenbrooke's Road</u> <u>– response from police:</u>

On Tuesday 15th November 2016, CI Ormerod chaired a multi-agency meeting at Addenbrookes to discuss the re-introduction of ANPR enforcement on the site. The meeting was attended by representatives from Addenbrookes Site Management, Security and Media teams – along with the Constabulary's Traffic Management Officer, Roads Policing Officers and the CTC (Cameras, Tickets & Collisions) lead. A memorandum of understanding has been drafted, with the legacy issues and current proposals also explored. At present, Addenbrookes remain the lead agency in this venture – and we are working through the relevant legislation and practical applications of the proposal, to ensure that a fair and considered approach is adopted. Representatives are due to report back shortly.

We have now confirmed that the issues that had prevented enforcement of the Addenbrookes Traffic Regulation Order have now been addressed, and once the Memorandum of Understanding is finalised and agreed, enforcement can recommence.

This enforcement will be preceded by a communications campaign to ensure that road users are fully aware of the restrictions in place regarding the Addenbrookes Road, and that drivers have the opportunity to consider alternative routes should this impact on them.

It is anticipated that proposals for the communications campaign and the subsequent re-enforcement of the Addenbrookes will be commenced in January 2017.

***Issues around enforcement of 20mph limits – response from police

This topic has been consistently raised at area committee meetings across the City for the past couple of years, so we are keen to ensure that our message is clear and consistent. In line with ACPO guidance, we do not routinely enforce 20mph zones as they were intended to be 'self-enforcing' by the local authorities through the use of traffic-calming measures. That said, we will review issues on an evidenced case-by-case basis (usually through the use of traffic monitoring equipment) and will take action if there is a legitimate risk of harm.

ACPO Guidelines on 20 MPH Limits state:

"Speed limits are only one element of speed management and local speed limits should not be set in isolation. They should be part of a package with other measures to manage speeds which include engineering, visible interventions and landscaping standards that respect the needs of all road users and raise the driver's awareness of their environment, together with education, driver information, training and publicity. Deliberate high harm offenders will always be targeted and prosecuted.

Simply altering a sign without making it clear to all drivers who may use the road that the limit is changing, will risk high levels of offending with may unaware of their behaviour who may well have complied if it look and felt like the limit.

This will simply leave the Police with a large-scale enforcement issue, which cannot be contained. National guidance to local authorities on installing adequately engineered 20mph limits/zones is unambiguous in not supporting unclear or inappropriate 20mph limit/zone or an increased demand on police forces to carry out routine enforcement where there is, in the opinion of the Police, insufficient interventions to make the limit obvious to visiting motorists and achieve a high level of self-enforcement."

Commenting on the police updates, one member expressed disappointment at the lack of enforcement action; residents flagged up inconsiderate parking by parents as a recurring problem.

17/5/SAC Children's Feedback

The Chair invited Steph Burwitz, City Council Engagement Officer, and four local young people from Trumpington Youth Forum to voice their views on how to make Cambridge a better place to live. The following points were raised:

Child A: Liked the many clubs and activities for young people in the Trumpington area run by the Children and Young People's Worker. Speeding cars round the Trumpington Meadow estate were a problem; especially around Huntsman Road. There was a lack of clear signs and pavements were narrow; this was quite scary and made it feel unsafe.

Child B: Loved that there were so many nature reserves round the area, and so many things to do. It felt as if there were inadequate special needs services in school, and not enough environmental awareness, for example of the effects of plastic packaging and littering on the ecosystem. A festival in Trumpington would be very good, similar to that in Chesterton, but particularly for children and young people.

Child C: Loved all the clubs and activities in the Trumpington area. There was an open alleyway, from near Fawcett School to near Trumpington Community College, which many people went down by bike and on foot after dark, but there were no lights and the path was uneven, so it would be helpful to improve this area. Trampolines should be added to part of the Byron Square gardens; these would be unique, and encourage people to meet each other.

Child D: Liked that there were lots of things to do and lots of outside spaces, but disliked when young people got themselves in trouble. There weren't enough lights at night-time and in the evenings. It would be great fun to have a trampoline at the park.

Child D thanked the Committee for listening to them, and for taking the time to hear their views.

A group of Scouts was also present, and were invited to put any questions.

Scout A: Asked what was going to be done about people putting rubbish into the pools at Cherry Hinton Hall this summer.

The Chair and members of the Committee thanked the young people for their contributions. The Committee responded as follows:

Councillor O'Connell undertook to look into Child C's point about alleyways. Action: Cllr O'Connell

Councillor Avery explained that new developments were designed to have roads that naturally restricted speed to 20mph, with twists and turns and narrow pavements, and uncertainty in places as to whether car or pedestrian had priority, but this way of reducing speed was not always successful. Because many roads on new estates had not then been adopted, they had not been included in the city consultation on the 20mph scheme, and did not have the appropriate street furniture or signs; Councillors had some catching up to do to get the signs up soon. He thanked Child A for the good observation.

Councillor Ashton said that the problem at Cherry Hinton Hall had been that rubbish bins had not been fastened down securely, and it had been easy to get the bags out of them to throw into the pool. The bins had now been secured, and it had been made harder to remove the bags. Safety concerns and the risk of vandalism meant that it could be difficult to install trampolines on recreation grounds – trampolines were usually placed on a special bouncy surface, and were supervised when in use. He welcomed the idea, and thought it might be possible to look into using vandal-proof materials.

Councillor Avery explained that the open spaces in Trumpington had been included as part of the large-scale development the area had accepted. However, some of the older play areas such as Byron Square were in need of updating; Local Members should look into updating the play equipment in Byron Square, with or without a trampoline.

Action: Cllrs Adey, Avery & O'Connell

Councillor Avery invited Child B to send him an email about the idea of a festival in Trumpington. Councillor Moore explained how to report things to the Council or a Councillor to get them fixed, by finding Councillors' names and contact details at <u>www.cambridge.gov.uk</u>.

17/6/SAC Open Forum

Sam Davies (Chair, Queen Edith's Community Forum) asked Councillors when and how they had found out that Hills Road was to be closed to all traffic for five months.

Members' answers included that they had found out from the newspaper, from the questioner recently, from the Leader of the City Council that day, from the County Council project officer that day, and from the question that had just been asked. Members expressed great indignation at the lack of communication from the County Council.

It was **resolved** unanimously that the Chairman should write to the County Council on behalf of the Area Committee to complain in the strongest possible terms that the lack of communication and the blatant disregard for local residents and Councillors were totally unacceptable.

Action: Cllr Pippas

Discussing the proposed closure, members:

- i. reported that a request had been made for the justification for closing the road completely for five months, and for evidence of where it was predicted that traffic would go instead
- ii. expressed concern at possible overrun, in view of experience with other projects in the area

- iii. objected that there appeared to have been a lack of proper project management, and no attempt to explore the option of closing one side of the road at a time, or of switching between sides so that the predominant direction was always open morning and evening
- iv. reported that there were drop-in exhibitions on 18 January at the Addenbrooke's concourse and on 26 January at St John's Church [http://www.gccitydeal.co.uk/citydeal/info/2/transport/1/transport_projects_and_consultations/ 4]
- v. suggested that officers should have attended the SAC to explain the plan to close the road, and that they should be asked to attend the next meeting of SAC – the Hills Road closure and plans for work at the Fendon Road/Queen Edith's Way roundabout and the Robin Hood junction meant that all three south area wards would be affected

Action: Joel Carré

vi. it was important to encourage all road users to use cars more responsibly, and travel by other means whenever possible, and to reduce one's own car use

Points raised by members of the public included:

- i. this was phase 2 of a City Deal project, and there had been concerns about design, landscaping and safety aspects of phase 1
- ii. redevelopment of the Queen Edith's Way/Fendon Road roundabout presumably could not start until Hills Road was completed; any delay on Hills Road would affect other work
- iii. closing the road would cause even greater delays to bus journeys between Addenbrooke's and the city centre than those currently being experienced
- iv. how would those living on the closed stretch of road be affected, particularly elderly residents who needed to travel by car
- v. even closing only one side of the road at a time would cause serious difficulty and delay to road users and residents.

Alex Smith raised the issue of persistent parking on unclaimed land between the pavement and the shops in Wulfstan Way; she had received no response from her Councillor or the Council to requests for action such as white or double yellow lines.

Councillor Moore said that he, with the assistance of the police, had persuaded one person to stop parking there, and was keeping a log of another car's parking. Other members said that the installation of double yellow lines involved a lengthy process, and advised calling the parking enforcement team if a car was illegally parked, or calling the police if a parked car was causing an obstruction.

Valerie expressed concerns about four issues:

- i. the possible environmental impact of the Addenbrooke's railway station on the green belt or the Nine Wells nature reserve
- ii. the danger to the many children who climbed up and down the bank at the Long Road bridge over the guided busway
- iii. the increase in rubbish, vandalism and drug-taking in the allotment and orchard area; help, dog waste bins and litter bins were all needed
- iv. the extreme ugliness of the new-build three-storey housing on Foster Road, and the visual impact on those living nearby.

Members responded to each point:

- i. Councillor O'Connell welcomed Valerie's support for the railway station, and reported that feasibility studies were being conducted; if only two or three platforms were to be built, it seemed likely that there would be no need to take any green land.
- ii. Councillor O'Connell had been advised that Long Road bridge was too steep for steps because of the danger of people – not just children – falling and being injured. She undertook to see if there had been any change in this view. Councillor Adey also undertook to speak to the County Council about the bridge.

Action: Cllrs Adey & O'Connell

iii. Councillor Adey, an allotment holder himself, shared Valerie's concern. He was due to spend a day with the Enforcement Team and would look at the issue then. Valerie was encouraged to report drug hotspots to the Operations Manager – Community Engagement and Enforcement.

Action: Cllr Adey

iv.Sympathy was expressed on the planning point.

The Chairman apologised to two people for the lack of time to consider their questions, and offered to send them a written reply if required.

17/7/SAC Addenbrookes Station, Cambridge Biomedical Campus

The Area Committee noted the project update on Cambridge South Station. Councillor Adey suggested that John Laing be invited to a future meeting of EAC; this was agreed. Councillor Crawford reported that David Plank of the Trumpington Residents' Association was keen to have the results of the feasibility study as soon as possible, because residents were concerned about the possible environmental impact on Hobson's Park.

Action: Joel Carré

17/8/SAC Anstey Way Bungalows

The Area Committee noted the update report on the council new build development at 9-28 Anstey Way.

17/9/SAC Environmental Reports - SAC

The Committee received a report from the Operations Manager – Community Engagement and Enforcement. It outlined an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identified the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets, and reported back on the recommended issues and associated actions to be targeted in the upcoming period. It also included key officer contacts for the reporting of waste and refuse and public realm issues.

Members noted that it was intended to align the priority setting period with area Committee dates in future. The following were suggestions for Members on what action could be considered for priority within the South Area for the period December 2016 to February 2017:

The Committee discussed the following issues:

i. Coldham's Lane: a local resident had voluntarily undertaken some cleaning in Coldham's Lane, but was now back at work and unable to continue this.

The Operations Manager undertook to request a deep cleanse in Coldham's Lane, and to ensure that the work the volunteer had been undertaking would continue to be done.

Action: Wendy Young

ii. Anstey Way: particularly the area round the shops could benefit from targeted work; there were 20 – 30 black bins straying onto the pavement, and an increase in levels of flytipping.

The Operations Manager suggested that Anstey Way be added to priority 6 for action. The leaving of bins on pavements had recently been

decriminalised, but she would ask the Waste Team to work with those leaving bins out in order to improve matters.

Action: Wendy Young

- iii. Hanover and Princess Court: could the parts of Hanover and Princess Court that were not the responsibility of housing be added to the list of areas to be kept under review.
- iv. Wulfstan Way, near the shops: there was a path parallel to the road just before the GP surgery that needed to be trimmed back as the overgrowing vegetation was a trip hazard for elderly and disabled residents. Also, people were slipping on leafmould caught in the gutters near the sheltered housing.

The Operations Manager undertook to take these points back to the Operations Team.

Action: Wendy Young

v. Litter picks: would it be possible for local members to be informed of routine litter picks, so that they could know when the streets were due to be swept.

The Operations Manager undertook to consult the Senior Operations Manager about Councillor Taylor's request, and report back to the Committee on the data available. Councillor Taylor asked to receive the reply sooner than the next SAC in April.

Action: Wendy Young

vi. The Orchard, Byron Square, and the Foster Road path were all suffering from increased numbers of people using them and dropping litter, which volunteers were clearing up every day. The Operations Manager said that the City Ranger Ed Nugent did a lot of work in the Orchard. He reported to the Operational Manager, as lead

work in the Orchard. He reported to the Operations Manager, so local groups should report any feedback to him, and he would pass it on.

vii.Colville Road recycling area: the number of recycling bins had been reduced, increasing the amount of space available where people could just dump other rubbish. It would help prevent this if the area of open space near the recycling bins could be reduced.

The Chairman congratulated the Operations Manager and her team on the good work that they were doing for Cambridge. He reported that, in response

to a survey, more dog bins had been requested in the Gunhild play area, and near the GP surgery in Wulfstan Way.

In considering the SAC's priorities for targeted action, it was suggested that Anstey Way, Coldhams Lane, Fendon Close, Fendon Road, Hannover Court, Princes Court and Wulfstan Way be added to the list in Priority 6 for enforcement patrols to deal with litter, abandoned vehicles, and flytipping.

It was **resolved** unanimously to adopt the following priorities:

Number	Priority details
1.	Early morning, daytime and weekend patrols for dog fouling on Bliss Way/Tenby Close, Nightingale Avenue Recreation Ground, Cherry Hinton Recreation Ground and Cherry Hinton Hall.
2.	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
3.	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
4.	Enforcement action against nuisance vehicles being repaired at Arran Close and vehicles for sale at Queens Meadow and Fulbourn Road layby.
5.	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
6.	Enforcement patrols to deal with litter, abandoned vehicles and fly tipping in and around Anstey Way, Coldhams Lane, Fendon Close, Fendon Road, Hannover Court, Princes Court, Teversham Drift and Wulfstan Way.

17/10/SAC South Area Committee Dates 2017/18

The following dates were **agreed** unanimously:

- 5 June 2017
- 2 October 2017
- 15 January 2018

• 23 April 2018.

It was suggested that, because of the population growth in Trumpington Meadows and the southern fringes, the possibility of SAC meeting in venues other than Cherry Hinton and the northern end of Hills Road be investigated, to make it easier for residents in the southern end of the South area to attend meetings.

The meeting ended at 9.00pm

The meeting ended at 9.00 pm

CHAIR

committee action sheet Agenda Item 4

Committee	South Area Committee
Date	03/10/16
Updated on	06/04/17

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
Public Forum			
Public Forum Committee to send request to Licencing Committee requesting information on whether conditions can be included on Taxi Licences to compel drivers to turn off their engines when waiting in taxi ranks.		As soon as possible 16/01/17	Request emailed 04/10/16 Cllr Pippas to follow up with Licensing Committee at its next meeting on 30/01/17 27/03/17: It was confirmed by the Licencing committee at the end of January 2017 that the City Council had no legal powers to make taxis turn off their engines . The advice to turn off their engines it is based on good practice and on a "gentleman's" agreement between the taxi trade and the City Council. Cllr Pippas was told that there would be a further "code of conduct" training for the Taxi trade which took place in the Council chamber that took place on the 2nd of February 2017 and one of the aims was to remind the trade
	Dogo	10	again of the importance of clean air in the City and that
	Page	13	they should turn off

ACTION	LEAD OFFICER/	TIMESCALE	PROGRESS
	MEMBER		their engines whilst their taxis are in the idle mode. Cllr Pippas attended that training also.
Public Forum County Councillor Taylor to take up the issue of uneven pavements with County Council officers.	Cllr Taylor	16/01/17	Cllr Taylor walked Wulfstan Way with officers; repairs were due to be done in December
SAC Policing and Safer Neighbourhoods			
Police Sargent undertook to take back request for enforcement action to deter parking around schools by children's parents.	Lynda Kilkelly	16/01/17	Reply received from police detailing action –full response quoted in SAC minutes
SAC Policing and Safer Neighbourhoods			
Chief Inspector undertook to report back at the next meeting within the update report on progress on the ANPR cameras in the Traffic Regulation Order area on Addenbrooke's Road.	Lynda Kilkelly	16/01/17	Update on progress received from police – full response quoted in SAC minutes
SAC Policing and Safer Neighbourhoods			
Chief Inspector undertook to report back on issues raised around enforcement of 20 mph limits in roads in Cambridge.	Lynda Kilkelly	16/01/17	Report on issues around enforcement of 20mph limits received from police – full response quoted in SAC minutes
Environmental Report			
Wendy Young undertook to take away points regarding making the	Wendy Young	16/01/17	No update available yet; the matter will be pursued and brought
point of contact to enquire about abandoned bicycles	Page 2	D	back to SAC.

ACTION	LEAD OFFICER/	TIMESCALE	PROGRESS
	MEMBER		
simpler and easier to		24/04/17	
access.			
Environmental Report			
Wendy Young agreed to concentrate efforts in the next few months to reduce the smoking nuisance from students in the roads around Long Road sixth Form college.		16/01/17	Covered in Environmental Reports at agenda item 9
Environmental Report On the same issue Councillor Taylor undertook to liaise with senior staff at the College to contact Wendy Young to help co-ordinate action.	Cllr Taylor	16/01/17 24/04/17	Letter sent to Principal; matters thought to have improved but residents report further problems. Cllr Taylor will follow
			up again
Children's Feedback Cllr O'Connell to look into lighting in alleyway from near Fawcett School to near Trumpington Community College	Cllr O'Connell	24/04/17	
<u>Children's Feedback</u> Local members to look into updating the play equipment in Byron Square, with or without a trampoline	Cllrs Adey, Avery, O'Connell	24/04/17	
Open Forum Chairman to write to the County Council to complain at lack of communication over Hills Road closure	Cllr Pippas	As soon as possible	Letter sent to Mike Davies
Open Forum County officers to be asked to attend SAC on transport projects in area	Joel Carré	24/04/17	Liaising with contacts
Open Forum Cllrs Adey & O'Connell to look into question of safety at the embankment on Long Road bridge	Cllrs Adey, O'Connell Page	24/04/17 21	

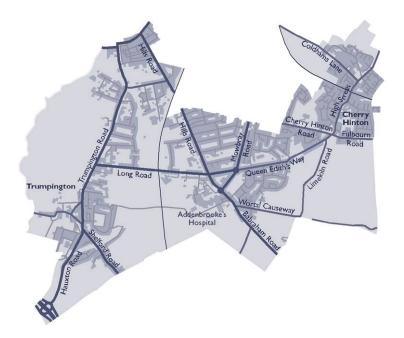
ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS
down to the busway			
Addenbrooke's Station John Laing to be invited to a future meeting of SAC	Joel Carré	24/04/17	Liaising with contact
Environmental Reports Wendy Young to request a deep cleanse in Coldhams Lane, and ensure volunteer's work covered	Wendy Young	24/04/17	
Environmental Reports Wendy Young to ask the Waste Team to work with those leaving bins out in Anstey Way	Wendy Young	24/04/17	
Environmental Reports Wendy Young to take points on overgrown vegetation and leafmould in gutters in Wulfstan Way to Operations Team	Wendy Young	24/04/17	
Environmental Reports Wendy Young to consult Senior Operations Manager about notifying planned dates of litter picks to local members	Wendy Young	24/04/17	

Agenda Item 9

Neighbourhood profile update Cambridge City South Neighbourhood



April 2017







Page 23

Nick Skipworth, Safer Neighbourhoods Inspector

Lynda Kilkelly, Safer Communities Manager, Cambridge City Council

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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify on-going and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the six months from September 2016 to February 2017, compared to the previous six months (March 2016 to August 2016) and the same six months last year (September 2015 to February 2016); and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the South Area Committee meeting of 02 October 2016, the committee recommended adopting the following priorities:

- Combatting ASB in the CB1/Brookgate development;
- Promotion of road safety with specific reference to prioritising schools parking; and
- Drug dealing/use in the south of the city.

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The tables below summarise the action taken and the current situation.

securing) additional sanctions under the Anti-social Behaviour, Crime and Policing Act. One recent example is Liam Berna who received a Criminal Behaviour Order following a persistent series of crime and ASB, which was reported in local media.

Cambridge City Council update

The Safer Communities team has worked closely with Bidwell's Facilities Manager, who has responsibilities for managing the communal parts. From April 2017, there will be a new security patrol system in place: a foot patrol from 6pm until 7am, which will be supported by a mobile unit and control room at Station Place. We anticipate that this will help with the dispersal of students and/or other individuals that are causing ASB at the site. This service will also be complimented by the security firms working on behalf of the student accommodation managers. We have good links with Hyline, who are the security contractors on site, and share intelligence gathered as part of their patrols on site.

As a result of ASB issues arising from the use of the open spaces at CB1, a S106 Planning Application for the redesign/enhancement of the local park has been submitted. Safer Communities are in support of the application and welcome the proposals that have been put forward.

We have raised the issue of lighting in the open spaces between the buildings at Mill Park with Bidwell and expect to see increased illumination in these areas, which will act as a deterrent for anyone who is trying to engage in ASB.

Links have also been made with the British Transport Police (BTP), after receiving a report of noise from Station Place (the jurisdiction of the BTP). The BTP advised that some of the incidents of noise were attributable to revellers passing to and from the Leisure Park. We will be working on this with colleagues from other agencies as a piece of on-going work.

The Safer Communities team continue to link in with student accommodation managers on site and have established good working links with the accommodation team at Anglia Ruskin University. Proactive action has also been taken by the on-site accommodation managers; an acceptable behaviour contact has been issued.

In terms of language school hosting, we have continued to

	work closely with the student halls managers and have had meetings with the relevant schools, making sure that they have strategies in place to deal with ASB during these times. We have asked that clear messages are given to all students that there will be behavioural expectations from them and that they ought to be aware they are living in a residential community. We continue to work closely with the Bedfordshire Pilgrims Housing Association, the landlord for a number of properties in CB1, to support them in tackling any tenancy issues they have. We are also working to support local residents to establish their own residents association. We also intend to arrange a multi- agency community day over the coming months so that residents of the CB1 area can come along and meet the agencies that are working in the area, to find out a little more about what we all do and how we can help. We hope that this will also encourage residents to get to know each other.
Current	The volume of calls for service in this area has significantly
Situation	tailed off over recent weeks, with the City Council's Safer Communities team and Environmental Health Services dealing with ASB and noise complaints, respectively. We will continue patrolling in this area at ad-hoc intervals, but we would suggest that this priority can now be discontinued in lieu of a different priority (see Section 3 Pro-active Work & Emerging Issues).
Lead	Sergeant Ian Wood, Cambridgeshire Constabulary &
Officers	Maureen Tsentides, Cambridge City Council

Promotion of road safety with specific reference to prioritising schools parking Promotion of road safety with specific reference to prioritising Objective schools parking As part of our ongoing schools engagement strategy, all Action PCSOs have been patrolling outside local schools on a daily Taken basis during peak commute times. We have also been busy signposting local residents and schools to some of the Council initiatives available to combat these issues in the long-term, such as the 'Local Highways' Initiative' and 'School Travel Plans', as well as road safety education workshops. We have also sought assistance from the Special Constabulary with targeted road safety and enforcement patrols. These patrol areas are dictated by feedback from the public, as well as careful analysis of recent road traffic collision data from the

	Council. Our Community Speedwatch scheme is still an option for residents in Cambridge and we would welcome any enquiries about what this entails and how local residents can get involved (<u>https://www.cambs.police.uk/roadsafety/speedwatch</u>). This work also includes the installation of 'Traffic Data Monitoring' equipment in reported hot-spot areas, which helps us respond to and analyse community concerns.
Current Situation	School engagement and patrols at peak times of congestion continue.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary.

Drug dealing/use in the south of the city					
Objective	Drug dealing/use in the south of the city				
Action Taken	There is a persistent flow of intelligence about drug-related activity in Cambridge, which we review, assess and prioritise on a daily basis.				
	One recent example of the work we undertake was in Hanover Court, where we have been working with City Homes and the City Council's Safer Communities team to engage with the residents. We serve warning notices on individuals who have been known to permit drug dealers to work in their premises: these notices assist in getting cases to court. Since 1 January 2017, four 'drugs act' notices have been issued in Hanover Court alone, with nine arrests for drug offences and over £8,000 worth of drugs taken off the streets following a series of warrants.				
	We have hosted a number of drug prevention talks across Cambridge (mainly in secondary schools and community groups), in a bid to educate and inform the community about the associated risks of using drugs. Similarly, for first time offenders, we apply 'rehabilitation conditions' to any sanction they receive, in a bid to educate and deter individuals starting to get involved in drug use.				
Current Situation	Cambridge, including the south area, is targeted by London- based dealers and their associates, to sell crack cocaine and heroin. In doing so, they cause wider social issues and criminality.				
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary				

3 PRO-ACTIVE WORK & EMERGING ISSUES

Cambridgeshire Constabulary

Youth ASB reports at Cambridge Leisure Park, CB2 Development, Cambridge Lakes and Cherry Hinton Hall

Whilst reports of crime and anti-social behaviour have dramatically tailed off in the CB1 Brookgate development, we have recently started to respond to reports of youth-related issues in other areas in the south of the city. This is anticipated to become more of an issue during the warmer weather, so we would request that this is adopted instead.

Road safety

Although we continue to conduct ad-hoc road safety patrols and Community Speedwatch operations, we are signposting residents and schools to some of the more long-term Council-led interventions that we cannot comment on. Road safety statistics suggest that the incidence of road traffic collisions in the south of the city remains relatively low, with only six serious RTCs and, fortunately, no fatalities in the whole of 2016. At the risk of sounding repetitive for the next report, we would welcome the opportunity to highlight some of our other work instead. Serious injury traffic accidents in Cambridge are thankfully rare compared to other incidents. However the local police team recognise that road safety is a concern for some and we would seek to use staff to conduct appropriate enforcement activity as guided by the panel's perception of the issue.

The table in Section 4 suggests that certain offences are on the increase, whilst others are on the decline. This correlates to an increase in what we record in line with the National Crime Recording Standards (NCRS), and us securing prosecutions against the minority of individuals who commit multiple offences (particularly for burglary and theft from motor vehicle).

Although there is also a documented increase in violent crime, just over a third of these have been recorded as minor non-injury 'common assault' offences.

Looking forward to the coming period and considering what priorities you would like us to tackle at a local level using community policing resources, the police will always respond to demand as best we can but we are keen on the community identifying what is most important to them so we can channel our resources and focus proactively accordingly.

Combatting 'county lines' drug dealing

Local policing is responsible for tackling serious and organised crime. Locally, this would be prioritised to take on hotspots when they arise (such as Hanover Court) but also resources would be used to specifically attack the criminality associated with London-based gangs and the multiple threats they offer.

Burglary (in response to the recent crime spike)

There has been a sustained but sporadic series of burglaries in the south area. By prioritising this issue, we would seek to focus more resources in areas experiencing burglaries by high-visibility patrolling.

<u>Theft from Motor Vehicle (in response to the recent crime spike)</u> We would seek to target hotspot areas as identified with extra patrols.

Sexual exploitation (specifically of women coerced or controlled as sex workers)

There are a number of repeat locations used by transient sex workers in the south of the city. We would be seeking to use resources to proactively engage and safeguard the sex workers. We would also then be seeking to work with those accommodating this activity to disrupt future use of the locations.

Cambridge City Council

The Safer Communities team continues to be involved in cases of nuisance and ASB across the south of the city. One serious case of ASB is being prepared for possession proceedings.

Two young people have signed Acceptable Behaviour Contracts in Trumpington.

There has been a successful neighbourhood resolution panel meeting with largely positive feedback. The final agreement was realistic and achievable and has been worthwhile.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
AREA	City South	Sep 16 – Feb 17	63	68	227	7	13	82	136	19	92	259	966	401
		Mar 16 – Aug 16	45	34	227	6	12	94	158	28	72	241	917	375
		Sep 15 – Feb 16	77	37	184	13	7	59	179	32	129	209	926	264
Page 31	Cherry Hinton	Sep 16 – Feb 17	26	18	90	2	2	18	14	5	29	55	259	109
		Mar 16 – Aug 16	20	14	89	2	5	17	12	9	26	59	253	139
		Sep 15 – Feb 16	39	8	70	9	2	8	21	11	49	57	274	90
	Queen Edith's	Sep 16 – Feb 17	24	22	47	0	2	20	20	0	18	76	229	73
WARDS		Mar 16 – Aug 16	15	6	48	1	3	28	34	1	13	62	211	84
Š		Sep 15 – Feb 16	14	11	35	1	2	29	41	2	25	60	220	57
	Trumpington	Sep 16 – Feb 17	13	28	90	5	9	44	102	14	45	128	478	219
		Mar 16 – Aug 16	10	14	90	3	4	49	112	18	33	120	453	152
		Sep 15 – Feb 16	24	18	79	3	3	22	117	19	55	92	432	117

5 **RECOMMENDATIONS**

There are 6 recommendations of which the Committee is asked to nominate their <u>Top 3</u> for focus over the coming months.

- Responding to youth-related ASB, primarily at Cambridge Leisure Park, CB2 development, Cambridge Lakes and Cherry Hinton Hall
- Road safety
- Combatting 'county lines' drug dealing
- Burglary (in response to the recent crime spike)
- Theft from Motor Vehicle (in response to the recent crime spike)
- Sexual exploitation (specifically of women coerced or controlled as sex workers)

Agenda Item 11



Cambridge City Council

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То:	South Area Committee – 24 th April 2017
Report by:	Jackie Hanson Community Funding & Development Manager Community Services
Wards affected:	Cherry Hinton, Queen Edith's, Trumpington

BUILDING STRONGER COMMUNITIES: Draft Community Centres Strategy

1. Executive summary

- 1.1 In October 2015 the Executive Councillor for Communities, Arts & Recreation made a decision to undertake a strategic review of community provision. Subsequent decisions have been taken to agree progress at each stage and an update was provided to all Area Committees in March/April 2016 on the initial findings of the city-wide audit of community facilities.
- 1.2 Following the review of existing provision and a needs assessment, a <u>draft</u> <u>Community Centres Strategy</u> has been developed with the overarching theme of 'Building Stronger Communities'. A review of Council community development resources and funding will follow. The Council is now in a position to consult more widely on the draft Community Centres Strategy, and to begin detailed work to develop specific, deliverable proposals.
- 1.3 This report provides an overview of the recommendations in the draft strategy and the consultation plan.

2. Recommendations

The South Area Committee is recommended to:

- 2.1 Note the emerging proposals in the draft Community Centres Strategy detailed in section 3.
- 2.2 Note the consultation plan and opportunities for people to feedback their comments on the draft strategy detailed in section 5.

3. Building Stronger Communities – Draft Community Centres Strategy

- 3.1 Four key principles underpin the development of the recommendations in the draft strategy:
 - They will provide the Council with a clear corporate steer now and for the future
 - They are supported by robust evidence to target resources at known need in the city
 - They will support change from current provision to the future vision in a supportive way
 - They have been developed in a way which will seek to avoid creating instability for the local community as changes are implemented
- 3.2 The recommendations have been developed to ensure that community provision meets changing needs of the city as it evolves and continues to grow. The emerging proposals are not set in stone, and are being consulted on to seek comments and feedback that will help shape final recommendations.
- 3.3 **The draft proposals** (Map attached: Appendix A)
 - a) Build a new community centre ('Hub') on the site of the existing Meadows Community Centre (Arbury ward).
 - This will improve, but not reduce, community facilities available to provide the services currently offered by The Meadows and nearby Buchan Street Neighbourhood Centre (King's Hedges ward)
 - This proposal will also consider potential for a wider range of services and an opportunity for housing
 - b) Look into the feasibility of being able to provide more housing through the redevelopment of council-owned land currently occupied by Buchan Street Neighbourhood Centre, and by reducing the footprint occupied by The Meadows Community Centre
 - c) Explore opportunities to enhance facilities in King's Hedges ward, as current provision at Nun's Way Pavilion and 37 Lawrence Way is restrictive in terms of size, location and accessibility
 - d) Improve facilities at Akeman Street (Arbury ward) or a more suitable redeveloped site nearby
 - e) Invite voluntary sector organisations to take on the management of community centres in some areas: Ross Street Community Centre (Romsey ward), Buchan Street Neighbourhood Centre (King's Hedges ward) and Nun's Way Pavilion (King's Hedges ward)

- **f)** Retain Brown's Field Youth and Community Centre (East Chesterton ward) as a city council managed community centre
- **g)** Continue to provide community facilities at Trumpington Pavilion (Trumpington ward) in partnership with Trumpington Residents' Association
- h) Meet the needs of new communities by helping to provide new community facilities in growing areas of the city such as Clay Farm in the South West development area (Trumpington ward), and Storey's Field in the North West development area (Castle ward)
- i) Address gaps in the provision of community facilities in Abbey, Cherry Hinton, East Chesterton and Queen Edith's wards

4. Background

- 4.1 The Council recognises the importance of accessible community facilities to provide services and activities to meet the needs of city residents and values the significant number of community facilities provided by a range of different organisations. There are over 100 venues across the city. Work is underway exploring options to make information collected as part of the review available for wider public use.
- 4.2 The Council currently owns eight community centres, of which:
 - Five are managed directly (The Meadows, Buchan Street, Brown's Field, Ross Street, and 82 Akeman Street).
 - Three are managed by local groups (Trumpington Pavilion, 37 Lawrence Way and Nun's Way Pavilion).
- 4.3 Three new community centres are under development, two of which are expected to open in 2017-18:
 - Clay Farm new provision for the Southern Fringe growth area. The centre will be run in a joint enterprise with Cambridgeshire County Council, providing a multi-agency community hub.
 - Storey's Field new provision for the North West Cambridge growth area. The centre will be run jointly by the University of Cambridge and Cambridge City Council via a joint venture, the Storey's Field Community Trust.
 - Darwin Green will be new provision for the NIAB North West Cambridge growth area. The building start date is not yet confirmed.
- 4.4 Since the last update to Area Committees a significant amount of work (detailed in Appendix B) has been undertaken to enable the draft Community Centres Strategy to be developed, which seeks to achieve the following vision:

- Council supported community centres are located in the right areas of the city to address the greatest needs
 - They are financially sustainable and provide accessible, joined up services to residents
 - They effectively contribute to the delivery of the Council's corporate priorities in a cost efficient way
 - The Council has successful partnership arrangements in place with the voluntary sector and other agencies, that meet the needs of local communities
- Council community development resource and activities are flexible to meet changing needs of the city
- 4.5 The Council's vision 'One Cambridge Fair for All' highlights an ambition for the City 'to be a great place to live, learn and work...where all local households can secure a suitable, affordable local home, close to jobs and neighbourhood facilities'. As such, meeting housing need is a high priority for the Council, and the local devolution deal offers an opportunity over the next five years to deliver 500 new Council homes. Therefore, whilst this is a review of community provision, there is also opportunity for corporate consideration about making best use of Council assets. This review has looked at options for best use of land, and whether opportunities can be created for the provision of new affordable Council housing without loss of essential community provision.
- 4.6 On 19th January 2017, the Community Services Committee considered the draft strategy and the Executive Councillor for Communities agreed to consult more widely on its proposals, and to begin detailed work to develop specific, deliverable proposals.

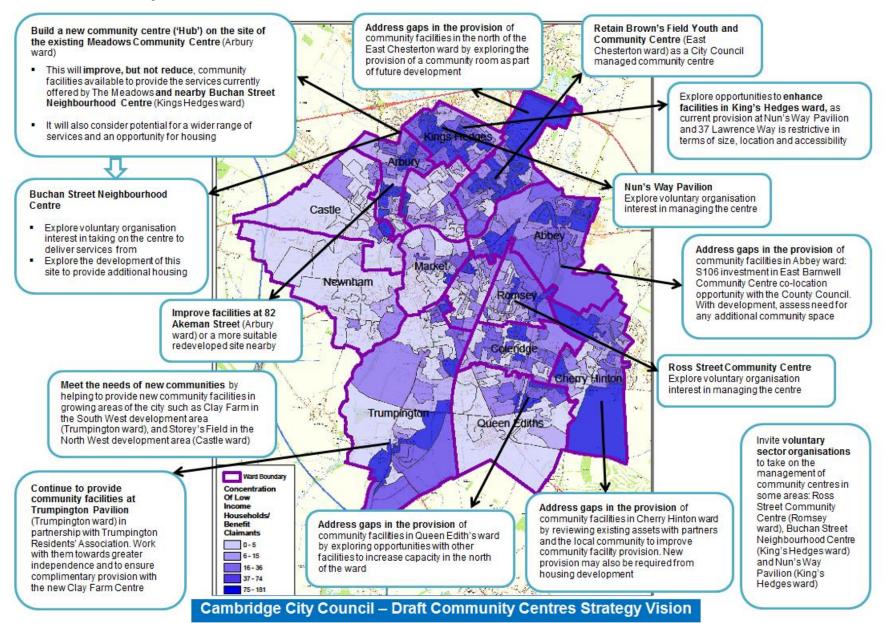
5. Consultation Plan

- 5.1 The public consultation to enable feedback on the draft proposals was launched week commencing 13th February 2017 for a 12 week period and will close at noon on 5th May 2017. It can be found here on Cambridge City Council's website.
- 5.2 A wide range of methods have been used to promote the consultation to provide opportunities for residents, equalities groups, voluntary sector organisations, and partners to participate in the consultation, including: a press release, newsletters, social media, networking lunches, letters, leaflet drops, posters, website, and via other organisations.
- 5.3 Drop in sessions are being held before Area Committee meetings and at community centres (detailed in Appendix C).

6. Next Steps

- 6.1 Consultation on the draft strategy and proposals will close noon on 5th May 2017, and the findings will be used to review the draft proposals.
- 6.2 An update report and final Community Centres Strategy will be considered by Community Services Scrutiny Committee on 29th June 2017.

Appendix A – Vision Map



Appendix B

A. Methodology – the Community Facilities Audit, Mapping and Analysis

- A.1 Audit work has been undertaken to develop a comprehensive evidence base of community facility provision across the city. For the purpose of this review, a community centre or community facility is defined as being: a building that is available for use by the wider community, and/or for hire by local groups for a range of community/social activities and meetings, for at least some of their opening hours each week. The facilities have to be accessible to everyone, particularly those covered by the protected characteristics of the Equalities Act 2010¹.
- A.2 The audit included surveys, follow up calls, and drop ins at Area Committee meetings.
- A.3 Including the Council's community centres, 107 facilities met the criteria to be included as a community centre or facility for the purposes of this review. This is a cautious estimate of provision across the city as some facilities did not respond to the verification process.
- A.4 The audit identified that many groups are unaware of the community facility offer across the city. The strategy recommends further work to improve the promotion of facilities.
- A.5 The 107 verified community facilities were mapped by postcode and colour coded to distinguish:
 - City Council community centres
 - Other community facilities whose primary purpose is a community facility
 - Other community facilities whose primary purpose is not community facility provision e.g. church, school
- A.6 Maps were overlain with data on population density and on needs. This is based on concentrations of low income households and benefits claimants.
- A.7 GIS² Network Modelling was used to identify 15-minute walk time³ catchments for dedicated community facilities, whether owned by the Council or not. Non-dedicated facilities were not mapped at this stage as their availability and offer for community use varied significantly. However, it is recognised that in some communities these provide important capacity.
- A.8 New facilities under development were not mapped for real walk-time as no road or pavement network information is available yet for these sites. The analysis for these has been based on a 15 minute walking radius around the facility.
- A.9 The walk-time catchments maps were analysed to identify:
 - Geographic needs (no community facility within a 15 minute walk-time)
 - Demographic needs (high concentrations of low income families and benefit claimants)
- A.10 Further stakeholder analysis was used to understand the strategic importance of Council-owned centres in meeting Council priorities.

¹ https://www.gov.uk/discrimination-your-rights/types-of-discrimination

² Geographic Information System

³ Travel time of 3mph, covering 0.75 miles in 15 minutes Reference: https://www.bhf.org.uk/get-involved/events/training-zone/walking-training-zone/walking-fags

- A.11 Alternative land uses were considered, including options for commercial or housing development as well as enhanced community provision.
- A.12 This identified inter-dependencies between facilities serving similar catchment areas. Additional risk assessment and scenario planning was therefore undertaken for three sets of Council community centres identified with inter-dependencies.
- A.13 From the analysis of information and risk assessments, the Council's community centres were categorised as either:
 - Core (strategically important, need to be retained and/or further developed);
 - Transitional (less strategically important because they serve less disadvantaged communities or overlap with other centres); or
 - Independent (centres which are already delivering services with little or no Council support)
- A.14 The categorisation process will help form recommendations for the future of the Council's community centres. For example, in developing core centres, or new facilities to address gaps, the Council may work with the County Council and others to consider multi-agency hubs. In reviewing transitional centres, the Council will work with other providers to explore options for community management.

B. Partnership and Joined Up Working

- B.1 Voluntary organisations and community groups were contacted to explore issues of community management. A number of organisations have submitted initial expressions of interest in taking over the running of all, or part, of a Council community centre. This opportunity was also promoted on the Council website.
- B.2 In considering how facilities are managed, the Council will explore alternative management arrangements which could be community led and which could allow buildings to be managed by, or even have ownership transferred to, community organisations. Such arrangements would require appropriate safeguards to ensure access and broad-based community programming.
- B.3 The Council is exploring ways to deliver services by working in partnership. This will include dialogue with statutory partners to consider how services may be efficiently and conveniently co-located.
- B.4 The new facilities at Clay Farm have been developed on a community hub model with the County Council and health providers co-locating services alongside the City Council. This joint planning approach and delivery model provides a more sustainable basis for the long term funding requirement for the building and staffing, and simplified access to services for residents.
- B.5 No recommendations have been made regarding any changes required to the buildings for the three new community centres: Clay Farm, Storey's Field and Darwin Green. These have all evolved from growth-related master-planning, and are categorised within the review as Core Centres. They are currently at different stages in the design, planning and development process. They will be considered as part of the review assessing the outreach community development priorities.

Appendix C – Consultation Drop In Sessions Information



The City Council has produced a draft Community Centres Strategy which proposes a positive and ambitious vision for improved council-owned community facilities, based on evidence of need, across the city. The aim is to strengthen provision, particularly where need is greatest, rather than reduce it.

We would like your views on these draft proposals Closing date: 12 noon 5th May 2017

The Council's community centre provision has developed over a number of decades, and a review was needed to make sure that they:

- continue to meet the changing needs of the city
- are located in the right areas of the city to address the greatest needs
- are sustainable, and provide accessible, joined up services to the residents who most need them

Complete the online survey on the Council's website: https://www.cambridge.gov.uk

Drop in to any of the following sessions to speak to us and find out more

Thursday 2 nd March	6pm – 7pm	Before North Area Committee	Shirley Primary School Nuffield Road, Cambridge, CB4 1TF	+ Report during committee
Thursday 9 th March	6pm – 7pm	Before West Central Area Committee	St Augustine's Church Richmond Road, Cambridge, CB4 3PS	+ Report during committee
Monday 20 th March	1pm – 7pm	At the centre	The Meadows Community Centre, 1 St Catharine's Road, Cambridge CB4 3XJ	++ 5.30pm presentation
Wednesday 22 nd March	1.30pm - 7pm	At the centre	37 Lawrence Way Community House, Cambridge CB4 2PR	++5.30pm presentation
Thursday 30 th March	1pm – 7pm	At the centre	Buchan St Neighbourhood Centre, 6 Buchan Street, Cambridge CB4 2XF	++ 5.30pm presentation
Thursday 6 th April	6pm – 7pm	Before East Area Committee	Cherry Trees Day Centre St Matthew's St, Cambridge CB1 2LT	+ Report during committee
Tuesday 18 th April	1pm – 7pm	At the centre	Ross Street Community Centre, Ross Street, Cambridge CB1 3UZ	++ 5.30pm presentation
Monday 24 th April	6pm – 7pm	Before South Area Committee	St John the Evangelist Church , Hills Road, Cambridge, CB2 8RN	+ Report during committee

+ There will be a report on the strategy (available on the Council's website) presented during the committee meetings following the drop in session

++ There will be a presentation about the strategy on the centre dates at 5.30pm which will last about 10 minutes followed by questions

Surveys are available at Council managed Community Centres or by contacting: <u>community.review@cambridge.gov.uk</u> or 01223 457862 This page is intentionally left blank

Agenda Item 12



Cambridge City Council

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То:	South Area Committee - 24 th April 2017
Report by:	Jackie Hanson Community Funding & Development Manager Community Services
Wards affected:	Cherry Hinton, Queen Edith's, Trumpington

AREA COMMITTEE COMMUNITY GRANTS 2017-18

1. Executive summary

1.1 This report details applications received to date for 2017-18 funding for projects in the South Area, makes recommendations for awards and provides information on the eligibility and funding criteria.

2. Recommendations

The South Area Committee Councillors are recommended:

- 2.1 To consider the grant applications received, officer comments and proposed awards detailed in Appendix 1, in line with the Area Committee Community Grants criteria detailed in paragraph 3.5.
- 2.2 To agree the proposed awards detailed in Appendix 1 and summarised in the table below:

Ref	Organisation	Purpose	Award £
S1	Cambridge & District Citizen's Advice	Outreach service	2,000
S2	S2 Cambridge Royal Albert Social event for frail elderly residents Benevolent Society		370
S3	Cherry Hinton Festival Society	Festival Day costs	1,735
S4	Cambridgeshire Older People's Enterprise - Evelyn Charnley Memorial Lunch Club	Monthly older people's club with talks, music and exercise	713
S5	Denis Wilson Court Social Club	Three trips; Three events; Xmas Lunch	750
S6	Friends of Cherry Hinton Hall	Three community action days Page 43	100

S7	Hanover and Princess	Summer outing; barbeque; Christmas	976
01	Court Resident's	event; monthly craft sessions	570
	Association		
S8	Harvey Road Group	Day trip to wildlife park	380
S9	Huxley Group	Day trip to wildlife park	396
S10	New International	Children's storytelling project and	0
	Encounter (NIE)	theatre performance	
S11	Queen Edith's Community	Community Action Morning	500
	Forum		
S12	Queen Edith's Community	Summer holiday children's sessions	130
	Forum		
S13	Queen Edith's Community	Annual public liability insurance and	220
	Forum	CCVS membership costs	
S14	Queen Edith's Community	Two free half day artist-led workshops	500
	Forum	removable artwork displayed at bus	
		stop	
S15	Queen Edith's Community	Specialist accessible gardening	100
	Forum	equipment	
S16	Queen Edith's Community	Christmas event	100
	Forum		
S17	Romsey Mill	Summer holiday children's sessions	2,070
S18	Centre at St Pauls -	Three day trips	700
	Thursday Group		
S19	Trumpington Community	Weekly term-time after school drama	900
	Drama group	group	
S20	Trumpington Lunch Club	Fortnightly activity club	400
S21	Trumpington Meadows	Four community meetings and	500
	Community	equipment for an outdoor event	
S22	Trumpington Trips	Four coach trips	800
S23	Trumpington Youth Forum	One day Trumpington youth festival	550

Budget available	£14,890
Total awards	£14,890
Budget remaining	£0

3. Background

3.1 Funding has been devolved to Area Committees for local projects meeting the Community Development, Sports or Arts strategic priorities since 2004. This process is managed by the Grants Team in Community Services who promote the funding and bring applications for consideration to one meeting of each of the area committees annually.

- 3.2 The 2017-18 grants were publicised via neighbourhood workers, in local publications and voluntary organisations newsletters, by posters and publicity leaflets and previous applicants were also invited to apply. 11 people representing 10 organisations attended a briefing held to explain the application process and eligibility criteria and priorities.
- 3.3 There is a total of £70,000 available across the four area committees for 2017-18 made up as follows:
 - £60,000 Community Grants
 - £10,000 Safer City
- 3.4 The budgets have been divided between the area committees in accordance with population and poverty calculations. The Safer City allocation has provided an additional £2,500 for each area committee. The amount available for each area is as follows:

Committee	Community	Community	Safer City £	Total
	Grants %	Grants £		available £
North	37.37	22,420	2,500	24,920
East	31.95	19,170	2,500	21,670
South	20.65	12,390	2,500	14,890
West Central	10.03	6,020	2,500	8,520
Total	100	60,000	10,000	70,000

3.5 Area Community Grant Priorities and Outcomes

Projects and activities should have a targeted approach and make a difference to people in one of the areas (North, South, East or West Central) by either:

- reducing social or economic inequality or
- tackling crime, the fear of crime or anti-social behaviour

and by undertaking one of the following funding priorities:

- sporting activities
- arts and cultural activities
- community development activities
- legal and/or financial advice (organisations applying to give legal advice and support must have The Advice Quality Standard (AQS) or equivalent)
- employment support
- capacity building of the voluntary sector to achieve the above
- community projects aiming to tackle crime, the fear of crime or antisocial behaviour

- 3.6 Applications are invited from voluntary organisations, community groups and groupings of local residents that are able to meet basic accountability requirements.
- 3.7 The maximum any one organisation can apply for is £5,000 per area committee and grants cannot be made retrospectively. Full details of the eligibility criteria are available on request.
- 3.8 Where no funding is proposed it will be due to one or more of the following not being adequately met:
 - grant scheme priorities
 - grant scheme outcomes
 - identifying need
 - quality or viability of the project or
 - proposals were the remit of another service or organisation such as the County Council, Health, Housing etc
 - organisations did not demonstrate the beneficiaries could not fund the activity themselves, or that reserves could not be used to fund the activity
- 3.9 All awards are subject to funding agreements and monitoring reports. We consider proportionate requirements dependent on the size of the organisation, project and award.
- 3.10 Applications made after the main grants round will be considered on an individual basis until all the funding is spent. Officers will make decisions on awards up to £5,000 as approved by the Community Services Scrutiny in January 2014.
- 3.11 In December 2017 the area budgets will be merged and any funding remaining will be allocated across the areas as applications are received, to ensure effective use of the funds available.
- 3.12 After the end of the financial year we will collect the monitoring reports for awards made during 2016-17 and circulate a summary to members. A list of awards to date for 2016-17 is attached as Appendix 2.

Appendix 1 - South Area Committee Community Grant - Applications and Recommendations 2017-18

Ref	Organisation	Purpose	Aim & disadvantage outcome	Beneficiaries	Budget	Bid	Award
		÷			·		
S1	Cambridge & District Citizens Advice	Continuation of pilot project to deliver outreach service with free legal and money advice Recommend: £2,000	Enable people facing financial hardship and/or legal difficulties and associated social and health problems to tackle their issues and learn how to better manage the issues themselves in the future. This will reduce social and/or economic inequality, improve mental health and quality of life	180 Trumpington residents	Full cost: £5,00 £12,217 Income: £7,217	£5,000	£2,000
		,	h. Also receive funding from main Community	Grant	_		
		ars and other area com		Oran			
S2 Page	Cambridge Royal Albert Benevolent Society Officer comment	Social event for frail elderly residents Recommend: £370	Provide an opportunity for all residents to get together as older residents are now too frail to go on day trips	30 Trumpington. All older people	Full cost: £420 Income: £50	£370	£370
	Previous 2 years fund	_					
47	l		16 No application		1		
S3	Cherry Hinton Festival Society	Festival Day on Saturday 16th September	Event is a positive occasion enhancing resident's sense of belonging. Offer high quality attractions that all residents can access and enjoy irrespective of income. Develop integration and reduce social isolation by bringing together residents from different backgrounds, encouraging participation in local amenities and actively seeking assistance with the running of the festival. Improve the wellbeing of residents by raising awareness of opportunities that may benefit them in the longer term	5,000 (4,500 Cherry Hinton, 300 Queen Edith, 100 Trumpington) 100 East	Full cost: £14,365 Income: £12,630	£1,735	£1,735
	Officer comment	Recommend: £1,735					
	Previous 2 years fund	ing: 16-17 £3,000 15	5-16 £4,640				

S4	Cambridgeshire Older People's Enterprise - Evelyn Charnley Memorial Lunch Club	Monthly older people's club with talks, music and exercise	Prevent social isolation and loneliness. Help improve diet, fitness and mental activity, social cohesiveness and reduce social inequality	60 (50 Queen Edith's, 7 Cherry Hinton, 3 Arbury). All older some are disabled	Full cost: £2,220 Income: £1,340	£880	£713
	Officer comment Previous 2 years fundi	-					

s Page 48	Denis Wilson Court Social Club	Day trips to Cromer and Anglesey Abbey; 3 events: Queen's birthday; Mad Hatters tea party, Celebration of Age and and Christmas lunch	from loneliness and enjoy social activity at Christmas. Break from any social / economic divide and enjoy the same activity. Give residents something to look forward to alleviate old age loneliness	Same 24 for each. Trumpington. All older residents	Full cost: £3,033 Income: £744	£2,289	£750
	Officer comment	Recommend: £750 to					
	Previous 2 years fundi						

S6	Friends of Cherry Hinton Hall	Three community action days	Foster care for the Hall grounds as a public space. Activity open to everyone that brings people of all backgrounds to work together	160 Cherry Hinton	Full cost: £198 Income: £0	£198	£100
	Officer comment	Recommend: £100 co	ontribution				
	Previous 2 years fundi	ng: 16-17 £100 15-16	5 £233				

	S7	Hanover and Princess Court Resident's Association	Summer outing for residents (57); September BBQ for residents (60); Christmas event (90); monthly craft sessions for residents (7-10)	Contribute to resident's wellbeing, providing affordable activities close to home. Reduce social isolation by bringing together residents. Many residents do not have access to transport, live alone, are vulnerably housed and/or have mental health issues, are socially isolated and on a low income	200+ Trumpington. All ages	Full cost: £1,697 Income: £721	£976	£976
Officer comment Recommend: £9/6		Officer comment	Recommend: £976					

S8	Harvey Road Group	Day trip to wildlife park for single parents and their children	Opportunity for children and parents to interact with each other, most are on a low income	20+ Trumpington. Low income single parent families	Full cost: £480 Income: £100	£380	£380
ag	Officer comment	Recommend: £380					
Je	Previous 2 years funding: 16-17 £340 (via Centre at St Pauls) 15-16 £0						
49	· · ·		·			·	
S 9	Huxley Group	Day trip to wildlife	Increase social activity between parents,	25 Trumpington.	Full cost:	£396	£396

S9	Huxley Group	Day trip to wildlife	Increase social activity between parents,	25 Trumpington.	Full cost:	£396	£396	
		park during the	reduce / prevent anti-social behaviour, give	Low income	£496			
		summer for low	low income families the opportunity to go	families	Income:			
		income families	out for the day outside Cambridge and get		£100			
			to know other families					
	Officer comment	Recommend: £396	·	·				
	Previous 2 years fundi	ng: 16-17 £375 15-1	6 £353 (both via Centre at St Pauls)					
		-						

S10	New International Encounter (NIE)	Children's storytelling project culminating in a theatre performance	Connect people through playful storytelling to enable children and young people to construct their own cultural life. Give children a cultural and social confidence that will reduce social inequality as they grow up	25 Trumpington. All children plus 110 in theatre audience	Full cost £9,785 Income £5,829	£3,956	£0
	Officer comment	Recommend: £0 due	to high reserves				
	Previous 2 years fund	ing: N/A					

S11	Queen Edith's	Community Action	Provide enjoyable free local event for	200 Queen	Full cost:	£700	£500
	Community Forum	Morning	whole community to come together and	Edith's. All ages	£750		
			access free services and entertainment in		Income:		
			the most disadvantaged area of the ward		£50		
	Officer comment	Recommend: £500 c	ontribution				
	Previous 2 years fund	ing for this project : 16-	-17 £500 15-16 no application				
S12	Queen Edith's	2 hour summer	Free summer holiday activity especially for	40 Queen	Full cost:	£130	£130
	Community Forum	holiday sessions for	those with limited resources	Edith's, all	£130		
		local primary school		children	Income: £0		
		age children and					
		younger siblings					
	Officer comment	Recommend: £130			_		
	Previous 2 years fund	ing for this project: 16-	-17 £120 15-16 no application				
	<u> </u>						
STB	Queen Edith's	Annual public	Build the capacity of the Forum to	9000 Queen	Full cost:	£330	£220
a	Community Forum	liability insurance	undertake its role as the leading voluntary	Edith's (whole	£330		~
age	oolinnanty i orani	and CCVS	organisation in the area. Insurance enables	ward)	Income: £0		
		membership costs	a wide range of projects and activities to	waray	11001110. 20		
50		membership costs	take place				
	Officer comment	Becommond: 6220 o			-		
	Officer comment	Recommend: £220 c			_		
	Previous 2 years fund	ing for this project: 16-	17 £200 15-16 no application				
						<u>.</u>	
S11	Queen Edith's	Two free half day	Enable young people to feel more positive	1 Cherry Hinton	Full cost:	£1 000	£500

S14	Queen Edith's Community Forum	Two free half day artist-led workshops for young people during school summer holidays producing removable artwork to be displayed on the bus shelter in Wulfstan Way	Enable young people to feel more positive about their local area by having a visible stake in it and reduce the likelihood of antisocial behaviour	4 Cherry Hinton, 16 Queen Edith's. Aged 11-16 years	Full cost: £1,000 Income: £0	£1,000	£500
	Officer comment	Recommend: £500.	Specifically target young people at risk of anti-	-social behaviour			
	Previous 2 years fundi	ng for this project : No a	application		-		

S15	Queen Edith's Community Forum	Purchase of specialist accessible gardening equipment for twice weekly drop-in gardening session	Reduce isolation and encourage healthier lifestyles amongst local and particularly older residents. Also hope to link with local GP surgery for referrals. Average of 10 per session. Many older people, some with chronic health conditions / disabilities	24 (18 Queen Edith's, 2 Cherry Hinton) 4 East.	Full cost: £300 Income: £0	£300	£100
I	Officer comment	Recommend: £100 co	ontribution				

S16	Queen Edith's Community Forum	Christmas community event including concert, community cafe, Christmas tree & lights	Provide an opportunity to bring together the community to meet their neighbours, particularly for older residents and families who may be at risk of social isolation. Green space outside Wulfstan Way shops + indoor venue tbc)	100 Queen Edith's	Full cost: £210 Income: £100 donations	£110	£100
	Officer comment	Recommend: £100 c	contribution				
	Previous 2 years fund	ing for this project: 10	6-17 £350 15-16 £250				

Romsey Mill Summer holiday activities for young people 5 hours/day x 3 days x 3 weeks: including sports, music and arts & creativity. Extension of existing term time activities to maintain engagement during the holidays and enable others to attend	Support young people from challenging backgrounds, at risk of exclusion, have social work support, or are known to the police to develop social and other life skills in order to encourage more positive aspirations. Address low self-esteem and confidence, enable them to try new things and learn new skills. Provide programme of free activities that they would not otherwise be able to access due to cost / transport difficulties. Reduce social isolation by enabling young people from a variety of backgrounds to feel more connected to their community	40 (35 Cherry Hinton, 5 Queen Edith's). 20-30 per session. Aged 10-16 years	Full cost: £3,688 Income: £1,618	£2,070	£2,070
Officer comment Recommend: £2,070)				

S18	Centre at St Pauls - Thursday Group	Three day trips (Dad's Army museum in Thetford, Bury St Edmunds market and boat trip on the Cam)	To go on visits that they would not be able to make independently (due to low income, mental health issues, lack confidence or family / friends to accompany them). Discussing /researching and deciding where to go plus applying for grant increases confidence and cohesiveness of the group	50-70 Trumpington. People with disabilities	Full cost: £1,075 Income: £350	£725	£700
-	Officer comment	Recommend: £700 c	ontribution	1			

s ¹⁹ Page 52	Trumpington Community Drama Group	Contribute towards props, costumes, venue hire and theatre trip for weekly term time after school drama group	The affordable activity reduces social isolation especially for children new to the community, provides opportunity to make friends, build confidence and self-esteem and for parents to get involved. Creates a sense of community	40 Trumpington, 25 at any one time. Aged 7-14 years	Full cost: £3,700 Income £2,775	£925	£900
	Officer comment	Recommend: £900 co	ontribution		-		
	Previous 2 years fundi	ng: 16-17 no applicatio	on 15-16 £1,600				

S20	Trumpington Lunch Club (via Trumpington Residents Association - TBC)	Fortnightly club offering friendship and support, access to services, information and volunteering opportunities and a meal	Provide support, company, conversation and a freshly cooked nutritious meal to lonely and isolated residents. Help isolated newcomers to meet new people and access support. Provide a safe welcoming place for local family carers and the cared for	60 Trumpington. 15-20 per session. Mainly lonely older people	Full cost: £1,891 Income: £1,325	£500	£400
	Officer comment	Recommend: £400 co	ontribution	I	-		
	Previous 2 years fundi	ng: N/A – new group					

S21	Trumpington Meadows Community	Four community meetings and equipment for use at an outdoor event	Reduce social isolation and increase engagement with a rapidly growing and diverse community. Improve social cohesion as the development grows to 1,200 homes	500 Trumpington 50 South Cambs	Full cost: £1,795 Income: £500	£1,295	£500
	Officer comment	Recommend: £500 co	Recommend: £500 contribution in support of new group				
	Previous 2 years funding: N/A – new group						

S22 Page	Trumpington Trips	Four coach trips (Southend, Felixstowe, Skegness, Sheringham) for older local residents and those on a low income	Provide an affordable activity, reducing economic inequality for those on a low income who find mainstream day trips unaffordable. Reduce social isolation, taking those out who don't get out very often due to health reasons, age or infirmity and provide a group of friends to go with, improving general and mental well being. Improve community cohesion by providing an opportunity for people of all backgrounds to spend a day together	59 (56 Trumpington, 1 Cherry Hinton), 2 West Central. Mostly low income over 65	Full cost: £2,328 Income: £1,164	£1,164	£800
5 5	Officer comment	Recommend: £800 co	ontribution				
ů.	Previous 2 years fundi	ng: 16-17 £900 15- 1	l 6 £1,018				

S23	Trumpington Youth Forum (via Trumpington Resident's Association)	One day Trumpington Youth Festival in summer holidays. Arts and crafts, family activities, young bands marquee, local stalls	Create sense of community pride, gather young people together, unite families in new and old parts of Trumpington, celebrate diversity, and show young people can make a positive difference. There are currently no other local occasions or large events that can facilitate this	200+ Trumpington. Families and young people	Full cost £1,100 Income: £500	£600	£550
	Officer comment	Recommend: £550 co					
	Previous 2 years fundi	ng: 16-17 no applicati	on – new group				

Appendix 2 – 2016-17 Awards

Organisation	Purpose	Award £
Cambridge Royal Albert Benevolent Society	Social event for frail, elderly residents	500
Cambridge & District CAB	Pilot outreach project in Trumpington	2,605
Cambridge Older People's Enterprise - Evelyn Charnley Memorial Lunch Club	Monthly Meetings	500
Centre at St Paul's - Harvey Rd Group	Day trip for single parent families	340
Centre at St Paul's - Huxley Group	Day trip for single parent families	375
Centre at St Paul's - Lunch Clubs	Three day trips	700
Cherry Hinton Festival Society	Festival Day costs	3,000
Friends of Cherry Hinton Hall	3 community action days	100
GAP Learning CIC	6 week Full Spoon course	800
Hanover and Princess Court	Outing, BBQ, Christmas event, monthly craft & art sessions	1,000
Queen Edith's Community Forum	Community Action Morning	500
Queen Edith's Community Forum	2016 Olympic themed sports event	120
Queen Edith's Community Forum	Annual insurance & CCVS membership costs	200
Queen Edith's Community Forum	Winter Festival + Xmas lights switch on	350
Romsey Mill	Community football sessions, 2 trips, community cultural project	2,000
Sustrans	Continuation of weekly social walks	300
Trumpington Residents Association	Day trip to Hunstanton	600
Trumpington Trips	Coach trips	900

Agenda Item 13

Environmental Report: Cambridge South Area December 2016 to February 2017

Briefing note:

Officers have undertaken work on the priorities previously set, and in light of the evidence found over the last three months have recommended that the priorities stay the same to allow further work to be undertaken for the upcoming period.

Priorities are:

- Continuing to tackle verge parking on Mowbray and Fendon Road, nuisance vehicles on Fulbourn Road, environmental crime on Teversham Drift and litter issues at Addenbrookes.
- Dog warden and enforcement patrols to deal with irresponsible dogs on Nightingale Avenue Recreation Ground, Cherry Hinton Recreation Ground and Cherry Hinton Hall

The report sets out the statistical data for Environmental Health, Enforcement, Streets and Open Spaces Operations and Waste over the period of December 2016 to February 2017.

A small quantity of recycling and general street litter bins, and dog poo bins are still available for each ward.

Any queries on the report can be directed to Wendy Young (01223 458578 or <u>wendy.young@cambridge.gov.uk</u>)

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Environmental Report



Cambridge South Area December 2016 to February 2017

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the South Area for the upcoming period.

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling on Nightingale Avenue
I	Recreation Ground, Cherry Hinton Recreation Ground and Cherry Hinton Hall.
	Enforcement targeted approach to areas where Addenbrookes site joins residential
2	areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to
	work towards the bus station area being cleaned up.
3	Enforcement to work with the County Council, against utilities and companies that
5	damage the verge on Mowbray and Fendon Road.
4	Enforcement action against nuisance vehicles for sale at Fulbourn Road layby.
F	Enforcement joint working and patrols to deal with littering from students of Long
5	Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
6	Enforcement patrols to deal with litter, abandoned vehicles and fly tipping in and
6	around Teversham Drift

Continuing priorities¹

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the following community intelligence questions to help shape the public realm work.

Community intelligence questions

- 1. What activities should be considered as part of ward blitzes?
- 2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
- 3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
- 4. Where and when the dog warden service should patrol in order to target dog fouling?

¹ Amendments to continuing priorities are shown in italics

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. Specific issues and actions: Previous period

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Early morning, daytime and weekend patrols for dog fouling on Bliss Way/Tenby Close, Nightingale Avenue Recreation Ground, Cherry Hinton Recreation Ground and Cherry Hinton Hall.
Action Taken	Dog Warden patrols have been conducted by the dog wardens to address the issues of dog fouling at the above locations, over 50 patrols times totalled 34 hours. Educational advice, verbal warnings and dog bags have been provided to a number of dog walkers seen at these locations during early mornings, daytimes and at weekends. Ongoing work continues in the areas to deal with dog fouling.
Current Situation:	Ongoing
Priority 2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
Action Taken	Patrols have been carried out on a regular basis of at least one day a week. Fixed penalty notices have been issued at various locations in and around the site. This area needs to remain a priority due to the large numbers of people using the area and littering around the neighbourhood.
Current Situation:	Ongoing
Priority 3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
Action Taken	It remains an issue and various vehicles have been seen to be parked on the grass verge. There is a large building site at the top of Mowbray Road and the builders have been spoken to regarding parking on the verge, The builders have agreed to return the verges to the original state when the site is finished, this will be monitored to ensure compliance. All residents in both Mowbray Road and Fendon Road were written to, in order to remind them of the requirements regarding visitors, contractors and deliveries.
Current Situation:	Ongoing

Priority 4	Enforcement action against nuisance vehicles being repaired at Arran Close and vehicles for sale at Queens Meadow and Fulbourn Road layby.
Action Taken	At Arran Close continued patrols have been conducted and no issues with vehicles have been discovered over the past period. Patrols at Queens Meadow have not identified any vehicles to note over this period. Various cars have been observed for sale in the area at Fulbourn Road. Letters have been sent out to owners. This area is a hot spot for selling cars and needs to remain a priority.
Current Situation:	Ongoing
Priority 5	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
Action Taken	Engaging with students is still ongoing, extra bins have been placed along Long Road at and present no complaints have been received regarding littering around the area.
Current Situation:	Ongoing
Priority 6	Enforcement patrols to deal with litter, abandoned vehicles and fly tipping in and around Teversham Drift, Anstey Way, Coldhams Lane, Fendon Close, Fendon Road, Hannover Court, Princes Court, and Wulfstan Way
Action Taken	Teversham Drift - There is an on-going investigation into a large fly tip, which is ongoing. The issues with food waste have stopped and investigations as to who was responsible proved negative. Vehicles have become a slight problem in the area again so the area needs to remain a priority.
Current Situation:	Ongoing
Action Taken	Anstey Way – This issue was related to the leaving of bins on pavements only. The powers for bins left on the street was decriminalised by central government. Due to the bin changeover date this work has been postponed until the next period, and the completion of this area of work. Officers suggest this is removed as a priority, but will be undertaken over the coming months.
Current Situation:	Postponed
Action Taken	Coldhams Lane – This issue was with deep cleansing. The work has been completed.
Current Situation:	Completed
Action Taken	Fendon Close – Incorrectly sited in minutes as Road. Regular patrols have been conducted at the location of Fendon Close acting on reports of taxi drivers leaving litter in situ. No suspects have been identified and officers recommend this action is marked as completed.
Current Situation:	Completed
Action Taken	Hanover and Princess Court – This issue was related to ongoing anti-social behaviour. A number of patrols were undertaken to look at litter and fly tipping but no issues were identified. It is recommended to remove this priority.
Current Situation:	Completed

Action Taken	Wulfstan Way – This issue was related to hedges and leaf moulds. Requests were passed to the Operations team to undertake the works.
Current Situation:	Completed

Other actions:

Action	Litter picking schedule
Action Taken	A request was made for litter picking schedules for wards to be made available publically. Streets and Open Spaces are currently reviewing its rounds as part of a Service Review, and how to make the data publically available. At present schedules for widespread areas are not available (due to operational changes). Requests for litter picking schedules for individual areas will be considered on a case by case basis.
Current Situation:	Ongoing

5. Environmental Data

Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Dec 2015 to Feb 2016	Noise	113	N/A	2	1	0
Dec 2016 to Feb 2017	Complaints	42	N/A	-	1	0
Dec 2015 to Feb 2016	Refuse/ Waste	7	N1/A	2	2	0
Dec 2016 to Feb 2017	Complaints	1	N/A		0	0
Deg 2015 to Feb 2016	Other public health	10	N/A	2	0	0
Dec 2016 to Feb 2017	complaints ³	2	N/A		0	0
Dec 2015 to Feb 2016	Private Sector	39	N1/A	2	2	0
Dec 2016 to Feb 2017	housing standards	11	N/A		0	0

Data is from 16 November 2016 to 14 February 2017.

Pest control data was not available.

 ² All complaints will generally have at least one such action
 ³ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement [South Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Dec 2015 to Feb 2016	Abandoned	16	N/A	N/A	0	0	0
Dec 2016 to Feb 2017	vehicles	14	N/A	N/A	0	0	0
Dec 2015 to Feb 2016	Nuisance	0	0	N1/A	0	0	0
Dec 2016 to Feb 2017	vehicles ⁴	0	0	N/A	0	0	0
Dec 2015 to Feb 2016	Verge	7	6	N1/A	N1/A	0	0
Dec 2016 to Feb 2017	parking⁵	3	3	N/A	N/A	0	0
Dec 2015 to Feb 2016	Derelict	23	N/A	N/A	N/A	N/A	N/A
Dec 2016 to Feb 2017	cycles	11	N/A	IN/A	N/A	N/A	N/A
ம்ec 2015 to Feb 2016	Domestic	15	5	0	0	0	0
D ec 2016 to Feb 2017	waste	70	9	0	6	0	0
D ec 2015 to Feb 2016	Trade waste	2	2	0	0	0	0
Dec 2016 to Feb 2017	Trade waste	7	3	0	1	0	0
Dec 2015 to Feb 2016	Littor	8	0	0	8	0	1
Dec 2016 to Feb 2017	Litter	9	0	0	7	0	0
Dec 2015 to Feb 2016	Illegal	0	N1/A	0	N1/A	0	0
Dec 2016 to Feb 2017	camping	0	N/A	0	N/A	0	0
Dec 2015 to Feb 2016	Illegal	2	0	NI/A	1	0	0
Dec 2016 to Feb 2017	advertising	1	1	N/A	0	0	0

⁴ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway ⁵ Applies to Mowbray and Fendon Road only

Summary of public realm enforcement data

- Of the vehicles reported, all were reported as abandoned, the majority of them have been claimed or were removed by the owners and a few cases are still ongoing.
- Eleven cycles were removed from across all three wards. The number of cycles removed as abandoned in the South area usually varies between 15 to 25 a period.
- There were seventy cases of domestic waste investigations conducted in the area between December and February, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were seven that were untraceable to suspects, nine warning letters, three fixed penalties for small scale fly tipping, as well as three fixed penalties issued for littering domestic waste. There are currently eleven ongoing cases awaiting further action.
- Seven cases of trade waste was investigated in the South area; waste that was dumped at Waitrose recycling centre was of a business nature and a fixed penalty notice was issued to the business for littering, and a number of businesses were sent warning letters which they subsequently complied with.
- There were nine cases of litter investigated in the South area during December to February period and all resulted in fixed penalties being issued for littering at Hills Road and Cherry Hinton High Street.
- One case of illegal advertising was found, and the suspect was sent a warning letter.

Dog Warden Service [South Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Dec 2015 to Feb 2016	Stray	3	0	0	3	0	Three other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Dec 2016 to Feb 2017	dogs	0	0	0	0	0	Two other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Dec 2015 to Feb 2016	Dog control orders:	6	0	0	2	0	0
Dec 2016 to Feb 2017	Fouling	2	1	0	0	0	0
Bec 2015 to Feb 2016	Dog control orders: Exclusion	0	0	0	0	0	0
Dec 2016 to Feb 2017		0	0	0	0	0	0
Dec 2015 to Feb 2016	Dog control	0	0	0	0	0	0
Dec 2016 to Feb 2017	orders: Leads	0	0	0	0	0	0
Dec 2015 to Feb 2016	Other dog	1	0	0	0	0	0
Dec 2016 to Feb 2017	complaints ⁶	1	0	0	0	0	0

⁶ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [South Area]

Period		Total number of incidents	Ward		
	Activity		Cherry Hinton	Queen Edith's	Trumpington
Dec 2015 to Feb 2016	The time in a	47	27	7	13
Dec 2016 to Feb 2017	Fly tipping	65	34	9	22
Dec 2015 to Feb 2016	Offensive graffiti ⁷	0	0	0	0
Dec 2016 to Feb 2017		0	0	0	0
Dec 2015 to Feb 2016	Detrimental graffiti ⁸	10	1	2	7
Dec 2016 to Feb 2017		6	1	2	3
Bec 2015 to Feb 2016	Needles	1	0	0	1
Dec 2016 to Feb 2017		26	0	0	26
Dec 2015 to Feb 2016	Shopping trolleys	10	6	1	3
Dec 2016 to Feb 2017		4	2	1	1

⁷ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human bedu parts and reference to accurate activity. The convice activity is to reference to a person / naming a day.

body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁸ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- In Cherry Hinton there were thirty four instances of fly-tipping, consisting of mainly household waste. Repeat incidents of fly tipping were found at Colville Road recycling centre, Teversham Drift and at Rectory Terrace Recycling Centre. There were no other trends in the ward.
- In Queen Edith's there were nine instances of fly-tipping in the ward, repeat incidents were found in Wulfstan Way, there were no other trends in the ward.
- In Trumpington there were twenty two instances of fly-tipping, repeat incidents were found at Anstey Way, Hills Road and Hauxton Road. There were no other trends in the ward.
- The detrimental graffiti in Cherry Hinton was on a communication box in Doggett Road and was general tagging; all of the instances in Queen Edith's ward were on Hills Road and were general tagging. In Trumpington the graffiti included a repeat incident on Brooklands Avenue and one on Long Road, all incidents were general tagging.
- A single needle was removed from New Bit Common in January; one needle was removed from the grounds of Our Lady and The English Martyrs Church on Hills Road in December. In December a fly tip containing needles was removed from Waitrose Recycling Centre, twenty five needles were removed from the waste.

Waste and Recycling Data [City wide]

Waste and recycling data was not available. A full set of quarter 3 and quarter 4 data will be provided in the next report.

6. Proactive and community work: Previous period

During the previous period the following proactive and community work has been undertaken. This sections also details ongoing and upcoming work.

Task	Volunteers
Action Taken	The South Ranger has a regular SOS Volunteer with him on a weekly basis, completing various ranger support duties.
Current Situation	On-going

Task	Community Payback
Action Taken	The ranger has completed several jobs with the help of Community Payback including clearing the blocked path at Bewick Primary School, the Hanover garages and cutting back a garden boundary on Scotsdowne Road.
Current Situation	Completed

Task	Bench renovation
Action Taken	With the help of SOS volunteers the rangers have a project to renovate benches in each ward. We have made a start with the benches on Cherry Hinton High Street.
Current Situation	On-going

Task	Burnside Allotments	
Action Taken	Community payback is scheduled to do some work at the Burnside allotments, digging over, cutting back etc.	
Current Situation	Scheduled	

7. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	vvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
South Area Ranger: Edward Nugent	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
 ⊕ ↓ ↓	Sharron Munro (Queen Edith's and Trumpington)	01223 458581	streetenforcement@cambridge.gov.uk
tourny.	Nick Kester (Cherry Hinton)	01223 457095	<u>orregenerger.an</u>
Dog Warden	Samantha Dewing (Mon- Wed)	01223 457883	dogwarden@cambridge.gov.uk
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk.
Noise			entinoditi e odinonago.gov.dit.
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

8. Resources

The following are suggestions that members of the South Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	5	3
Queen Edith's	6	3
Trumpington	9	3

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Coldhams Lane (Near Norman Way)	May 2015
Cherry Hinton	Fulbourn Road (next to bus stop by technology park)	October 2015
Cherry Hinton	Cherry Hinton High Street (outside school)	October 2015
Cherry Hinton	Colville Road (outside primary school)	October 2015
Cherry Hinton	Cherry Hinton Hall (in car park)	April 2016
Queen Edith's	Long Road (junction with Sedley Taylor Road)	January 2015
Queen Edith's	Sedley Taylor Road (junction with Luard Road)	January 2015
Queen Edith's	Mowbray Road (outside Acacia Guest House)	March 2015
Queen Edith's	Hills Road (on pavement near hospital)	March 2015
Queen Edith's	Cavendish Avenue (outside Lady Jane Court)	March 2015
Queen Edith's	Long Road (near to number 13)	July 2015
Trumpington	Hills Road (near Harvey Road)	July 2015
Trumpington	Outside pavilion	January 2015
Trumpington	Outside village hall	January 2015
Trumpington	Shelford Road / Hauxton Road (outside cemetery)	January 2015
Trumpington	Lensfield Road	October 2015
Trumpington	Hauxton Road (near park and ride)	September 2015
Trumpington	Addenbrookes Road	September 2015
Trumpington	Old Mills Road	September 2015
Trumpington	Shelford Road (near garage)	June 2016

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	4	1
Queen Edith's	0	1
Trumpington	1	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Kathleen Elliott Way (near Snakey path footpath)	May 2015
Cherry Hinton	Arran Close (on green at top of road)	July 2015
Cherry Hinton	Teversham Drift	October 2015
Cherry Hinton	Recreation Ground	March 2016
Trumpington	Brooklands Avenue (by Hobsons Conduit)	June 2015

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Cherry Hinton	0	13
Queen Edith's	0	13
Trumpington	0	13



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